Press Release **Date: 13.01.2024**

A Review Meeting regarding the Operations of Kalaignar Centenary Bus Terminus, Kilambakkam, by the Chief Secretary to Government, Tamil Nadu with various departments at KCBT.

A meeting was conducted under the chairmanship of the Chief Secretary, Government of Tamilnadu, to review the functioning of the newly inaugurated Kalaignar Centenary Bus Terminus (KCBT), Kilambakkam at the actual site. The meeting was attended by Secretary to Government, Housing and Urban Development Department, Member Secretary, CMDA, Commissioner of Police, Tambaram, District Collector, Chengalpattu, Transport Commissioner, Managing Directors- MTC, SETC and TNSTC and other officials from NHAI, Highways Department, etc.

During the visit, the Chief Secretary inspected the bus terminus where he interacted with the passengers and help desk, he instructed the installation of digital display boards and SETC route boards, tasted the drinking water and checked the Battery-Operated-Vehicles (BOV) with wheelchair access, advised changes to the MTC Plaza, and to increase the number of charging stations, and seating as per the demand.

He then reviewed the response and progress on the action items as instructed in the previous review meetings. Each department provided an update on the steps taken to improve passenger convenience and facilities. These included conveying information and awareness, adequate provision of wayfinding and signage, inter-terminal connectivity, training and sensitization programs, undertaking of audits to ensure a user-friendly environment, efficient solid waste management, declaring the terminus as a “plastic-free zone”, arrangement for pre-booked auto services, taxis and on-demand ride share, etc. The Chief Secretary instructed to form a Steering Committee comprising of CMDA, CUMTA, COP (Tambaram), District Administration, National Highways, State Highways, SETC, TNSTC, MTC and Transport Commissioner to coordinate various issues on a daily basis. He further recommended that the organizations plan and work in synergy towards a seamless multi-modal integration (MMI), rather than in isolation.

In addition to the above, he also suggested the implementation of a local communication system for the facility management team to coordinate in ease, and the development of an app for the comfort of the users. The meeting closed with a proposal to operate KCBT at its maximum potential by shifting all operations of Omni buses from 24.01.2024.

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